

l1ackerone

Google Play Security Rewards Program What to Expect / FAQ

Congratulations on opting in to the Google Play Security Reward Program!

The goal of the Google Play Security Reward Program is to further improve app security which will benefit developers, Android users, and the entire Google Play ecosystem.

Once approved, your program will be added to the <u>Google Play Security Reward Program's</u> <u>scope on HackerOne</u>. Security researchers (A.K.A. "hackers" or "finders") will look for security bugs in your Android apps. If they find one, they will visit submit a bug report directly to you via your existing vulnerability disclosure process.

Once you've fixed the bug and notified the hacker, the hacker will then submit the same bug to the <u>Google Play Security Rewards Program on HackerOne</u>. At this point, HackerOne's triage team and the Google Play team will view the bug details and determine if it's eligible for a bonus reward. After this, Google Play will use anonymized vulnerability data to scan Android applications and notify any other application developers that are exposed to the same vulnerability.

Response Times

While there currently is no hard requirement for response, triage, and resolution times to participate in the Google Play Security Reward Program, we recommend the following response times. Timely responses to security researchers helps keep them engaged, and makes it easier for them to get their bonus reward in a timely fashion.

| Metric | Target | Maximum |
|------------------------|---------|---------|
| Time to first response | 2 days | 1 week |
| Time to triage | 2 days | 2 weeks |
| Time to resolution | 30 days | N/A |

Time to first response is how long from report submission to sending any response to the security researcher.



Time to triage is how long from report submission to either acknowledging the bug as valid, or informing the security researcher it is invalid.

Time to resolution is how long from report submission to fixing the reported bug; this may vary based on severity of the issue.

Verification of reports

The HackerOne triage team may reach out to you to confirm security researchers' bonus reward claims submitted to the Google Play Security Reward Program. You may receive an email from HackerOne asking if a researcher with a particular email address reported a bug to you matching the vulnerability criteria listed at <u>https://hackerone.com/googleplay</u>. If so, please reply to confirm the researcher did submit the bug to you, and that they've followed your disclosure process. This will help us verify that the researcher is eligible for their reward from the Google Play Security Reward Program.

This document was last revised on June 12, 2018.